

MALAYSIA HEALTHCARE MEDICAL COMPANION SERVICE

Enjoy peace-of-mind when attending medical appointments at Malaysia Healthcare Travel Council (MHTC) Member Facilities where our dedicated Malaysia Healthcare Concierge and Lounge (MCL) team will assist and accompany Healthcare Travellers during:



Registration



Consultations



Test or Screenings
(if applicable)



Medication collection
(for outpatient) and
admission process
(for inpatient)

VVIP PACKAGE*

- ✓ Meet and Greet Service (Arrival)
- ✓ Companion Service (Full day/ 8 hours)
- ✓ Send Off (Departure)

INTRODUCTORY PRICE

RM **425**

Quality Care for Your Peace of Mind

- ✓ Receive companionship when attending medical appointments
- ✓ Receive comfort while undergoing treatments
- ✓ Receive end-to-end seamless patient experience

Languages covered

• English • Bahasa Indonesia • 普通话

*Not inclusive of

- (i) Medical translator services
- (ii) Transportation

#experienceMalaysiaHealthcare

QUALITY CARE
FOR YOUR
PEACE OF MIND



Request made through MHTC Member Facilities/ Malaysia Healthcare Representative Offices/ partners a minimum of 3 days before Healthcare Travellers arrive in Malaysia.

**STEP
01**

MALAYSIA HEALTHCARE MEDICAL COMPANION SERVICE REQUEST AND PROCESSES*

Payment confirmation and clearance.

**STEP
02**

A dedicated personnel from Malaysia Healthcare Concierge and Lounge (MCL) will assist Healthcare Travellers from the arrival gate, immigration, and customs clearance. Transportation (if any) to be set by MHTC Member Facilities.

**STEP
03**

At the hospital, a dedicated MCL personnel will accompany Healthcare Travellers from registration to collection of medication (for outpatients) and admission process (for inpatients).

**STEP
04**

MCL personnel will assist Healthcare Travellers with follow ups (if any).

**STEP
05**

Upon departure, MCL personnel will assist Healthcare Travellers from check-in, Immigration clearance, until the departure gate.

**STEP
06**

For more information, contact:

Malaysia Healthcare

Call Centre: +603 2726 8688 (outside Malaysia) | 1 800 188 688 (within Malaysia) | E-mail: callcentre@mhtc.org.my
www.malaysiahealthcare.org | [f/malaysiahealthcare.org](https://www.facebook.com/malaysiahealthcare.org) @MalaysiaHealthcare

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*Terms and Conditions apply